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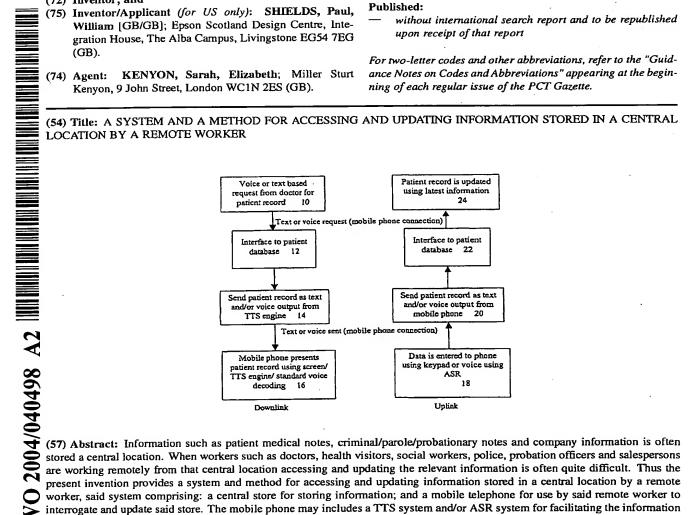
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worker, said system comprising: a central store for storing information; and a mobile telephone for use by said remote worker to interrogate and update said store. The mobile phone may includes a TTS system and/or ASR system for facilitating the information being accessed and updated.

